



Memorandum

Date: 3/20/2020

To: Maple Glen Residents, Family Members, and Staff

From: Monica Decicio, Executive Director

RE: Coronavirus (COVID-19) Update

I wanted to provide you with a quick update to let you know how things are going here. From an operations and care perspective, not much has changed since my last memo. I am very pleased to report that we do not have any residents or staff members that have been diagnosed with COVID-19, either actual or presumptive.

Although we cannot prevent the spread, we are doing what we can to help minimize the risk. Thus I want to remind everyone of the following:

- Only essential visitors shall visit our community.
 - Essential visitors are defined as the following:
 - Community staff and staff seeking employment. Maintaining a full staff is essential.
 - Outside medical professionals
 - Vendors such as food/medical equipment providers and life safety maintenance personnel.
 - Adult protective services staff
 - Licensing/Survey staff from the state
 - Long Term Care Ombudsman
 - Friends and families during end of life stages (only allowed in resident apartment)
 - Screening and temperature monitoring is required for entry. If you do not meet our screening requirements, you will not be allowed entry to protect the safety of the residents and staff.
- Virtual/face time/skype communication will be provided should you not be able to visit your loved one.
 - We will help you stay connected to your loved one if at all possible.
- Daily temperature and oxygen saturation monitoring for residents continue.
- All communal dining and activities remain closed.
- We are continuing to monitor our staff temperatures at the beginning of each shift as well.
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Updates will continue, as we navigate through this unfortunate global pandemic. I greatly appreciate you helping us minimize the spread of COVID-19. Please don't hesitate to call me should you have questions.

I appreciate your support of Maple Glen Senior Living.

Be WELL!

Monica Decicio

